

MADISON COUNTY ROAD DEPARTMENT

OCTOBER 2019

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 11/01/19 through 11/29/19

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29483	10/11/19 11/13/19 10/29/19	Request Schedule Closed	Durations 33.0 S-to-C 18.0 O-to-C	Pot Holes Medium Priority Needs repair	Brown, Shirley Road Maintenance	Ray, Sonny Ridgefield Dr Ridgefield Dr District 3
Closed Requests: 1 33.0 S-to-C Average Duration 18.0 O-to-C Average Duration						
24032	04/03/17 11/15/19	Request Schedule Closed	Durations 956.0 S-to-C 939.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
24035	04/03/17 11/15/19	Request Schedule Closed	Durations 956.0 S-to-C 939.0 O-to-C	Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl Lake Crest Pl District 3
24890	08/15/17 11/22/19	Request Schedule Closed	Durations 829.0 S-to-C 805.0 O-to-C	Culvert Repair Medium Priority Culvert that goes under the road in between these two addresses has rusted out	Brown, Shirley Road Maintenance	Deacon, Irvy Munich Dr Munich Dr District 3
25306	11/17/17 11/21/19	Request Schedule Closed	Durations 734.0 S-to-C 711.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be repaired 2 cross drains markes with cones where eroding the road	Brown, Shirley Road Maintenance	Pope Cedar Hill Rd Cedar Hill Rd District 3
25419	12/29/17 11/15/19	Request Schedule Closed	Durations 686.0 S-to-C 669.0 O-to-C	Culvert Repair Medium Priority Culvert thats located on Barnes Rd is sinking in, making it difficult for drivers [Big one that goes under the road]	Brown, Shirley Road Maintenance	Ritchie, Perry Barnes Rd Barnes Rd District 1

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29400 A	10/01/19 06:59:00	10/07/19 08:26:00	10/02/19 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Steve	Wildwood Dr Wildwood Dr	District 1	Medium Priority
29401 A	10/01/19 08:47:00	10/09/19 07:19:00	10/02/19 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Spragins, Kathy	Burne Run Burne Run	District 4	Medium Priority
29403 A	10/01/19 10:18:00	10/09/19 15:46:00	10/02/19 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Haynes, George	Ridgefield Cv Ridgefield Cv	District 2	Medium Priority
29404 A	10/01/19 11:26:00	10/10/19 15:24:00	10/02/19 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Elam, Billy	Middlefield Dr Middlefield Dr	District 1	Medium Priority
29406 A	10/01/19 14:20:00	10/14/19 09:08:00	10/02/19 13	Limb Pickup Closed large pile of limbs to be picked up	Brown, Shirley Hanks, Savannah	Savannah Bend Savannah Bend	District 3	Medium Priority
29407 A	10/01/19 14:22:00	10/09/19 15:43:00	10/02/19 8	Limb Pickup Closed needs limb and debris pickup	Brown, Shirley Jackson, Deloris	Hwy 16 W Hwy 16 West Canton 39046		Medium Priority
29409 A	10/01/19 15:06:00	10/14/19 15:24:00	10/02/19 13	Limb Pickup Closed Needs limb pickup	Brown, Shirley Childress, Jim	Easton Ct Easton Ct Madison 39110	District 3	Medium Priority
29411 A	10/01/19 15:46:00	10/09/19 15:45:00	10/02/19 8	Limb Pickup Closed tee on side of road near 1/4 mile from Hwy 22 intersection	Brown, Shirley Caller	Calhoun Pkwy Calhoun Parkway	District 4	Medium Priority
29412 A	10/02/19 07:45:00	10/07/19 08:25:00	10/03/19 5	Limb Pickup Closed Need limb pickup	Brown, Shirley Handy, Sabrina	Jody Dr 122 Jody Dr		Medium Priority
29413 A	10/02/19 09:38:00	10/07/19 15:47:00	10/03/19 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Poole, Tyler	Savannah Bend Savannah Bend	District 3	Medium Priority

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29414 A	10/02/19 10:28:00	10/07/19 08:26:00	10/03/19 5	Limb Pickup Closed Needs debris pickup	Brown, Shirley Higginbotham, Steve	Wildwood Dr Wildwood Dr	District 1	Medium Priority
29415 A	10/02/19 10:36:00	10/09/19 14:35:00	10/03/19 7	Trash Related Closed Needs debris pickup	Brown, Shirley Bridgeman, Kenny	Bridgeman Rd Bridgeman Rd	District 5	Medium Priority
29417 A	10/02/19 10:38:00	10/14/19 07:57:00	10/03/19 12	Trash Related Closed Couch and mattresses dumped on road	Brown, Shirley Scott, Shawn	Ramage Rd Ramage Rd Canton 39046	District 4	Medium Priority
29419 A	10/02/19 11:17:00	10/07/19 08:27:00	10/03/19 5	Limb Pickup Closed Need limb pickup	Brown, Shirley Bennett, Lloyd	Kehle Rd 141 Kehle Rd	District 3	Medium Priority
29420 A	10/02/19 13:31:00	10/14/19 15:23:00	10/03/19 12	Limb Pickup Closed Needs limb pickup across from this address. He also said that there are limb piles all along Cedar Hill Road.	Brown, Shirley Barton, Ken	Cedar Hill Rd Cedar Hill Road	District 5	Medium Priority
29421 A	10/02/19 13:46:00	10/07/19 15:47:00	10/03/19 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Spencer, Judy	Talbot Ct Talbot Court Madison 39110	District 3	Medium Priority
29424 A	10/02/19 15:43:00	10/07/19 08:25:00	10/03/19 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Cross, Ray	Bennett Bell Drive Bennett Bell Drive Canton 39046		Medium Priority
29425 A	10/02/19 15:47:00	10/10/19 15:26:00	10/03/19 8	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hall, Garrett	Owens Street Owens Street Madison 39110	District 3	Medium Priority
29426 A	10/02/19 15:48:00	10/02/19 15:49:00	10/03/19 0	Signage Installation Closed stop and name sign ran over	Brown, Shirley Summerlin, Curtis	Summerlin Rd Summerlin Road	District 5	
29427 A	10/03/19 10:53:00	10/09/19 15:46:00	10/04/19 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Brown, Robin	Parkfield Dr Parkfield Dr Madison 39110	District 4	Medium Priority

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
29428	10/03/19	10/07/19	10/04/19	Trash Related	Brown, Shirley	Morgan Rd	District 5	Medium Priority
A	13:09:00	15:46:00		Closed	Morgan, Becky	Morgan Rd		
	Dur (hrs/days)	96	4	Morgan Road needs roadside cleaning				
29430	10/03/19	10/10/19	10/04/19	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	13:31:00	15:25:00		Closed	Mister, Elaine	South Deerfield Drive		
	Dur (hrs/days)	168	7	Needs limb pickup				
29432	10/03/19	10/09/19	10/04/19	Culvert Installation	Brown, Shirley	Kearney Park Rd	District 4	Medium Priority
A	07:49:00	07:26:00		Closed	Spires, Tonya	712 Kearney Park Rd		
	Dur (hrs/days)	144	6	Need culvert installed, has waited patiently don't want rainy season to prolong work.				
29433	10/04/19	10/14/19	10/05/19	Limb Pickup	Brown, Shirley	Greystone Dr	District 3	Medium Priority
A	10:36:00	09:06:00		Closed	Gray, Wendy	Greystone Dr Madison 39110		
	Dur (hrs/days)	240	10	Needs limb pickup				
29434	10/04/19	10/09/19	10/05/19	Trash Related	Brown, Shirley	Robinson Rd	District 4	Medium Priority
A	10:38:00	14:34:00		Closed	Landis, Martha	Robinson Rd		
	Dur (hrs/days)	120	5	Needs litter clean up from Hwy 16 to Sharon Rd on Robinson Rd				
29435	10/04/19	10/09/19	10/05/19	Limb Pickup	Brown, Shirley	King Ranch Rd	District 4	Medium Priority
A	11:00:00	15:45:00		Closed	Brown, Mrs.	King Ranch Rd		
	Dur (hrs/days)	120	5	Needs limb/debris pickup				
29436	10/07/19	10/10/19	10/08/19	Limb Pickup	Brown, Shirley	Bienville Dr	District 3	Medium Priority
A	09:23:00	15:26:00		Closed	Rice, Paul	Bienville Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
29437	10/07/19	10/14/19	10/08/19	Limb Pickup	Brown, Shirley	Minninger Blvd	District 3	Medium Priority
A	09:24:00	09:05:00		Closed	Clark, Charles	Minninger Blvd		
	Dur (hrs/days)	168	7	Limbs pick up				
29439	10/07/19	10/10/19	10/08/19	Limb Pickup	Brown, Shirley	Shaffer Ct	District 3	Medium Priority
A	09:26:00	15:27:00		Closed	Lynch, Jackie	Shaffer Ct		
	Dur (hrs/days)	72	3	Limbs pick up				
29440	10/07/19	10/14/19	10/08/19	Limb Pickup	Brown, Shirley	Burne Run	District 4	Medium Priority
A	11:08:00	09:17:00		Closed	Spuspack, Mike	Burne Run		
	Dur (hrs/days)	168	7	Need two crape murders picked up				

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29441 A	10/07/19 11:09:00	10/14/19 09:04:00	10/08/19 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Shepard, Robert	Wildwood Dr Wildwood Dr	District 1	Medium Priority
29443 A	10/07/19 11:42:00	10/10/19 15:28:00	10/08/19 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Bowman, David	Quail Hollow Quail Hollow	District 1	Medium Priority
29444 A	10/07/19 12:03:00	10/07/19 15:46:00	10/08/19 0	Limb Pickup Closed Asks if we would remove the logs out of the ditches on road	Brown, Shirley Morgan, Henry	Morgan Rd Morgan Road	District 5	Medium Priority
29445 A	10/07/19 12:27:00	10/16/19 07:04:00	10/08/19 9	Trash Related Closed Debris needs to be picked up at the corner of Main Street...in the Saw Mill Quarters	Brown, Shirley Lockett, Johnny	Main St Main Street Canton 39046	District 5	Medium Priority
29446 A	10/07/19 14:59:00	10/11/19 14:45:00	10/08/19 4	Illegal Dumpsite Closed Illegal dumping [couch, mattresses]	Brown, Shirley Unknown	Ramage Rd Ramage Rd	District 4	Medium Priority
29447 A	10/07/19 15:01:00	10/09/19 14:34:00	10/08/19 2	Trash Related Closed Need old swing set, basketball goal, etc picked up	Brown, Shirley Stevenson, Josh	Woods Rd Woods Rd	District 1	Medium Priority
29449 A	10/08/19 10:18:00	10/14/19 09:06:00	10/09/19 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Fanning, Tom	Greystone Dr Greystone Dr	District 3	Medium Priority
29450 A	10/08/19 10:24:00	10/17/19 07:14:00	10/09/19 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Moore	Kearney Park Rd Kearney Park Rd	District 4	Medium Priority
29451 A	10/08/19 10:55:00	10/09/19 15:44:00	10/09/19 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Wright, Harold	Planters Row Planters Row	District 3	Medium Priority
29452 A	10/08/19 10:56:00	10/17/19 07:31:00	10/09/19 9	Trash Related Closed Alot of paper, cups, trash needs picking up down by this address	Brown, Shirley Unknown	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29453 A	10/08/19 11:42:00	10/10/19 15:30:00	10/09/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Coon, Mark	Shallow Cv Shallow Cv	District 3	Medium Priority
29454 A	10/08/19 12:04:00	10/29/19 11:42:00	10/09/19 21	Bridges Closed She says the bridge washes out when it rains, is very narrow...wants it repaired. Came with a petition she's ready to start to get some repairs done.	Brown, Shirley Winston, Josephine	Brown Rd W Brown Rd West	District 5	Medium Priority
29456 A	10/08/19 12:10:00	10/14/19 09:08:00	10/09/19 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Nancy	Savannah Bend Savannah Bend	District 3	Medium Priority
29457 A	10/08/19 12:11:00	10/10/19 15:25:00	10/09/19 2	Limb Pickup Closed Needs limb pickup	Brown, Shirley Plummer, Alicia	Fairchild Cv Fairchild Cove	District 1	Medium Priority
29458 A	10/08/19 14:10:00	10/09/19 15:42:00	10/09/19 1	Limb Pickup Closed Needs limb pickup at his address and in common area. Check subdivision for additional limb pickups	Brown, Shirley Walker, Danny	Jorn Cir Jorn Circle Canton	District 1	Medium Priority
29459 A	10/08/19 14:33:00	10/14/19 09:07:00	10/09/19 6	Trash Related Closed Refrigerator on side of road at third house on right past Traceview Road (If you are going west on Old Rice Road)	Brown, Shirley Varnage, Carrie	Old Rice Rd Twin Harbors	District 1	Medium Priority
29460 A	10/08/19 15:55:00	10/10/19 15:29:00	10/09/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Patterson, Joseph	Shaffer Ct Shaffer Ct	District 3	Medium Priority
29461 A	10/09/19 07:16:00	10/17/19 07:12:00	10/10/19 8	Limb Pickup Closed Limb pickup across the street from 152 Lake Crest Place, her neighbors' house	Brown, Shirley Walker, Susan	Lake Crest Pl Lake Crest Place	District 3	Medium Priority
29462 A	10/09/19 09:59:00	10/11/19 14:46:00	10/10/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Pierce, West	French Branch French Branch	District 4	Medium Priority
29463 A	10/09/19 12:46:00	10/14/19 15:24:00	10/10/19 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Ward, Mary	Oliver Rd Oliver Rd Canton 39046	District 1	Medium Priority

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29464 A	10/09/19 12:47:00	10/14/19 09:03:00	10/10/19 5	Limb Pickup Closed	Brown, Shirley Butler, Ray	Sunset Cir Sunset Circle Canton 39046	District 1	Medium Priority
	Dur (hrs/days)	120	5	Needs limb pickup...said there are three separate piles on Sunset Circle and one pile on the "island" in the back				
29465 A	10/09/19 12:59:00	10/14/19 15:18:00	10/10/19 5	Limb Pickup Closed	Brown, Shirley Saucier, Mathew	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days)	120	5	Plants and limbs pick up				
29466 A	10/09/19 13:00:00	10/16/19 15:30:00	10/10/19 7	Pot Holes Closed	Brown, Shirley Lindsey, Jerome	Bridgeton Ct Bridgeton Ct	District 5	Medium Priority
	Dur (hrs/days)	168	7	Big pot hole in front of this address				
29467 A	10/09/19 13:02:00	10/14/19 15:19:00	10/10/19 5	Trash Related Closed	Brown, Shirley Levy, Patricia	Cedar Green Cv Cedar Green Cv	District 4	Medium Priority
	Dur (hrs/days)	120	5	Need 3 chairs and breakfast table picked up				
29468 A	10/09/19 13:04:00	10/11/19 14:45:00	10/10/19 2	Limb Pickup Closed	Brown, Shirley Bauer, David	Johnstone Dr Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
29469 A	10/09/19 13:05:00	10/14/19 09:05:00	10/10/19 5	Limb Pickup Closed	Brown, Shirley Davis, Kendrick	Brierfield Dr Brierfield Dr	District 2	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29471 A	10/09/19 14:44:00	10/14/19 09:08:00	10/10/19 5	Limb Pickup Closed	Brown, Shirley Smith, Whit	Savannah Bend Savannah Bend	District 3	Medium Priority
	Dur (hrs/days)	120	5	2 Large piles need picking up				
29472 A	10/09/19 14:45:00	10/14/19 09:03:00	10/10/19 5	Limb Pickup Closed	Brown, Shirley Walker	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29473 A	10/10/19 09:44:00	10/14/19 09:04:00	10/11/19 4	Limb Pickup Closed	Brown, Shirley Surles, Gilbert	Thornberry Cv Thornberry Cv	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
29475 A	10/10/19 12:29:00	10/14/19 15:23:00	10/11/19 4	Limb Pickup Closed	Brown, Shirley Landrum, Wyatt	Buckeye Dr Buckeye Drive Canton 39046	District 3	Medium Priority
	Dur (hrs/days)	96	4	Needs limb pickup				

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29476 A	10/10/19 12:31:00	10/14/19 09:04:00	10/11/19 4	Limb Pickup Closed Needs limb/debris pickup	Brown, Shirley Cox, Ron	Wildwood Dr Wildwood Dr Madison 39110	District 1	Medium Priority
29477 A	10/10/19 13:08:00	10/11/19 14:47:00	10/11/19 1	Limb Pickup Closed Limb pickup	Brown, Shirley Hill, Lee	Weldon Dr Weldon Drive Canton 39046	District 3	Medium Priority
29478 A	10/11/19 08:47:00	10/17/19 07:14:00	10/12/19 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Bass, Rosie	St Charles St St Charles St	District 4	Medium Priority
29479 A	10/11/19 08:54:00	10/14/19 09:07:00	10/12/19 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Whittington, TJ	Shadow Hill Dr Shawdow Hill Dr	District 1	Medium Priority
29480 A	10/11/19 09:46:00	10/17/19 07:12:00	10/12/19 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Thompson, Ellis	Ellis Rd Ellis Rd	District 4	Medium Priority
29483 A	10/11/19 12:38:00	10/29/19 13:17:00	10/12/19 18	Pot Holes Closed Needs repair	Brown, Shirley Ray, Sonny	Ridgefield Dr Ridgefield Dr	District 3	Medium Priority
29484 A	10/11/19 15:29:00	10/16/19 07:11:00	10/12/19 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Wood, Doye	Moss Ridge Dr Moss Ridge Dr	District 3	Medium Priority
29486 A	10/14/19 06:45:00	10/17/19 07:12:00	10/15/19 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Thompson, LC	Madison St Madison St	District 1	Medium Priority
29487 A	10/14/19 08:30:00	10/16/19 15:29:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Lott, Shannon	Camden Shores Camden Shores	District 4	Medium Priority
29488 A	10/14/19 08:33:00	10/18/19 07:19:00	10/15/19 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Rice, Paul	Bienville Dr Bienville Dr	District 3	Medium Priority

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29490 A	10/14/19 12:12:00	10/16/19 15:28:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Beatty, Dew	Caroline Blvd Caroline Blvd	District 4	Medium Priority
29491 A	10/14/19 12:13:00	10/16/19 15:30:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Tupper, Chris	Hampton Hills Blvd Hampton Hills Blvd	District 5	Medium Priority
29492 A	10/14/19 12:19:00	10/16/19 15:28:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Broth	Brooks Ct Brooks Ct	District 4	Medium Priority
29493 A	10/14/19 12:20:00	10/18/19 07:16:00	10/15/19 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Anderson, Dana	Plantation Dr Plantation Dr	District 3	Medium Priority
29494 A	10/14/19 12:21:00	10/16/19 15:27:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Stillhouse Creek Dr Stillhouse Creek Dr	District 3	Medium Priority
29495 A	10/14/19 12:23:00	10/16/19 15:29:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Canterbury, Ray	St. Lucia Dr St Lucia Dr		Medium Priority
29496 A	10/14/19 14:50:00	10/29/19 13:18:00	10/15/19 15	Pot Holes Closed Bad pot holes	Brown, Shirley Paredes, Tywanda	Ross Rd Ross Rd	District 5	Medium Priority
29497 A	10/14/19 14:52:00	10/16/19 15:27:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Irving, Jim	Seville Way Seville Way	District 3	Medium Priority
29498 A	10/14/19 14:54:00	10/16/19 15:33:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Stubbs, Sue Ella	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
29499 A	10/14/19 14:57:00	10/16/19 15:33:00	10/15/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Salmi, Al	Audubon Woods Audubon Woods	District 1	Medium Priority

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
29501	10/15/19	10/16/19	10/16/19	Limb Pickup	Brown, Shirley	Harvey Crossing	District 1	Medium Priority
A	09:26:00	15:31:00		Closed	Griffin, Fred	Harvey Crossing		
	Dur (hrs/days)	24	1	Limbs pick up				
29502	10/15/19	10/16/19	10/16/19	Limb Pickup	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
A	09:27:00	15:32:00		Closed	Nastasi, Erin	Middlefield Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
29503	10/15/19	10/17/19	10/16/19	Limb Pickup	Brown, Shirley	Vaughn St	District 4	Medium Priority
A	15:22:00	07:12:00		Closed	Griffin, Casey	Vaughn St		
	Dur (hrs/days)	48	2	Limbs pick up				
29504	10/15/19	10/16/19	10/16/19	Limb Pickup	Brown, Shirley	Tanglewood Dr	District 1	Medium Priority
A	15:52:00	15:34:00		Closed	Unknown	700 Tanglewood Dr		
	Dur (hrs/days)	24	1	Need limb pickup				
29505	10/15/19	10/17/19	10/16/19	Limb Pickup	Brown, Shirley	Bridgeton Cir	District 5	Medium Priority
A	15:53:00	07:22:00		Closed	Unknown	104 Bridgeton Cir		
	Dur (hrs/days)	48	2	Need limb pickup				
29508	10/15/19	10/29/19	10/16/19	Pot Holes	Brown, Shirley	Phillips Rd	District 4	Medium Priority
A	16:00:00	13:21:00		Closed	Mcknight, Mike	Phillips Rd		
	Dur (hrs/days)	336	14	Need road repaired				
29509	10/15/19	10/29/19	10/16/19	Pot Holes	Brown, Shirley	Phillips Rd	District 4	Medium Priority
A	16:01:00	13:21:00		Closed	Moses, Matthew	Phillips Rd		
	Dur (hrs/days)	336	14	Need road repaired				
29510	10/16/19	10/18/19	10/17/19	Limb Pickup	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	08:16:00	07:16:00		Closed	Wright, Tyrone	North Livingston Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
29511	10/16/19	10/29/19	10/17/19	Pot Holes	Brown, Shirley	Holmes Ave	District 3	Medium Priority
A	09:29:00	13:22:00		Closed	Anderson, Kenneth	Holmes Ave		
	Dur (hrs/days)	312	13	He hit a pothole and damaged his tire. Pothole is on Holmes Ave at King Ranch Rd intersection				
29512	10/16/19	10/29/19	10/17/19	Pot Holes	Brown, Shirley	Gus Green Rd	District 3	Medium Priority
A	09:31:00	13:24:00		Closed	Caller	Gus Green Rd		
	Dur (hrs/days)	312	13	Wife hit pothole on Gus Green Rd and damaged tire				

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
29513	10/16/19	10/18/19	10/17/19	Limb Pickup	Brown, Shirley	Dampeer Rd	District 5	Medium Priority
A	10:50:00	07:20:00		Closed	Temple, Owen	Dampeer Rd		
	Dur (hrs/days)	48	2	Needs limb pickup				
29514	10/16/19	10/18/19	10/17/19	Limb Pickup	Brown, Shirley	Hunters Row	District 3	Medium Priority
A	11:18:00	07:19:00		Closed	Abraham, Charles	Hunters Row		
	Dur (hrs/days)	48	2	Limbs pick up				
29517	10/16/19	10/29/19	10/17/19	Limb Cutting	Brown, Shirley	Catlett Rd	District 3	Medium Priority
A	15:39:00	13:10:00		Closed	Unknown	Catlett Rd		
	Dur (hrs/days)	312	13	Limb hanging over the road at Catlett Rd and Gluckstadt Rd in the curve				
29518	10/16/19	10/29/19	10/17/19	Signage Installation	Brown, Shirley	Thomas Ln	District 1	Medium Priority
A	15:40:00	13:32:00		Closed	Walker, Linda	Thomas Ln		
	Dur (hrs/days)	312	13	Street sign missing				
29520	10/17/19	10/21/19	10/18/19	Limb Pickup	Brown, Shirley	Meadowgreen Ln	District 1	Medium Priority
A	08:25:00	07:03:00		Closed	Stubbs, Sue Ella	Meadowgreen Ln		
	Dur (hrs/days)	96	4	Limbs pick up				
29521	10/17/19	10/29/19	10/18/19	Pot Holes	Brown, Shirley	Tyler Ln	District 3	Medium Priority
A	10:04:00	13:24:00		Closed	Bennett, Bernard	Tyler Ln		
	Dur (hrs/days)	288	12	Hole at the end of the culvert, and the road				
29523	10/17/19	10/21/19	10/18/19	Limb Pickup	Brown, Shirley	Copper Ridge Ct	District 2	Medium Priority
A	14:02:00	07:03:00		Closed	Valentine, Greg	Copper Ridge Ct		
	Dur (hrs/days)	96	4	Limbs pick up				
29524	10/17/19	10/23/19	10/18/19	Limb Pickup	Brown, Shirley	Savannah Bend	District 3	Medium Priority
A	15:09:00	13:32:00		Closed	Smith, Whit	114 Savannah Bend		
	Dur (hrs/days)	144	6	Need limb pickup				
29527	10/18/19	10/18/19	10/19/19	Gravel	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	09:36:00	12:28:00		Closed	Unknown	Cedar Hill Rd		
	Dur (hrs/days)	0	0	Needs gravel on the culvert that goes across the road near 760 Cedar Hill Rd				
29531	10/18/19	10/22/19	10/19/19	Limb Pickup	Brown, Shirley	Bridge Park Cir	District 1	Medium Priority
A	15:48:00	07:00:00		Closed	Buchanan, Phillip	Bridge Park Cir		
	Dur (hrs/days)	96	4	Limbs pick up				

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
29533	10/21/19	10/23/19	10/22/19	Limb Pickup	Brown, Shirley	Hampton Hills Blvd	District 4	Medium Priority
A	10:42:00	13:32:00		Closed	Boggan, George	Hampton Hills Blvd		
	Dur (hrs/days)	48	2	Limbs pick up				
29537	10/21/19	10/22/19	10/22/19	Limb Pickup	Brown, Shirley	Bienville Dr	District 3	Medium Priority
A	13:42:00	07:02:00		Closed	Rice, Paul	Bienville Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
29538	10/21/19	10/28/19	10/22/19	Limb Pickup	Brown, Shirley	Bear Creek Ct	District 1	Medium Priority
A	13:44:00	07:44:00		Closed	Huntsucker, Nico	Bear Creek Ct		
	Dur (hrs/days)	168	7	Limbs pick up				
29539	10/21/19	10/23/19	10/22/19	Limb Pickup	Brown, Shirley	Dogwood Ct	District 3	Medium Priority
A	14:09:00	13:32:00		Closed	Doty, Al	Dogwood Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
29540	10/22/19	10/28/19	10/23/19	Limb Pickup	Brown, Shirley	Deer Creek Cv	District 1	Medium Priority
A	14:14:00	07:44:00		Closed	Watkins, Thomas	Deer Creek Cv		
	Dur (hrs/days)	144	6	Limbs pick up				
29541	10/22/19	10/28/19	10/23/19	Limb Pickup	Brown, Shirley	Pecan St	District 4	Medium Priority
A	14:17:00	07:45:00		Closed	Jones, Paul	Pecan St		
	Dur (hrs/days)	144	6	Limbs pick up				
29542	10/22/19	10/28/19	10/23/19	Limb Pickup	Brown, Shirley	Greystone Ln	District 3	Medium Priority
A	14:19:00	07:44:00		Closed	Campbell, David	Greystone Ln		
	Dur (hrs/days)	144	6	Limbs are on Greystone Ln behind 26 Greystone Dr				
29544	10/22/19	10/29/19	10/23/19	Pot Holes	Brown, Shirley	Sonnys Rd	District 4	Medium Priority
A	15:02:00	13:27:00		Closed	Smith, Kathy	Sonnys Rd		
	Dur (hrs/days)	168	7	Pot hole going all the way across the road on the culvert				
29545	10/23/19	10/28/19	10/24/19	Limb Pickup	Brown, Shirley	Sharpe Rd	District 3	Medium Priority
A	12:53:00	07:21:00		Closed	unknown	162 Sharpe Rd		
	Dur (hrs/days)	120	5	ZNeed limb pickup				
29547	10/23/19	10/28/19	10/24/19	Limb Pickup	Brown, Shirley	Providence Dr	District 3	Medium Priority
A	12:59:00	07:22:00		Closed	Lloyd, Bob	Providence Dr		
	Dur (hrs/days)	120	5	Needs limb pickup				

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
29548 A	10/23/19 13:09:00	10/28/19 07:23:00	10/24/19	Limb Pickup Closed	Brown, Shirley Morris, William	Hampton Chase Hampton Chase	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29550 A	10/23/19 13:12:00	10/28/19 07:24:00	10/24/19	Limb Pickup Closed	Brown, Shirley Billi	Channing Cir Channing Cir	District 4	Medium Priority
	Dur (hrs/days)	120	5	limbs pick up				
29551 A	10/23/19 13:12:00	10/28/19 07:21:00	10/24/19	Limb Pickup Closed	Brown, Shirley Wolfe, David	King Ranch Rd King Ranch Rd	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29552 A	10/24/19 06:53:00	10/28/19 07:43:00	10/25/19	Limb Pickup Closed	Brown, Shirley Carson, Dee	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
29553 A	10/24/19 07:05:00	10/28/19 07:24:00	10/25/19	Limb Pickup Closed	Brown, Shirley Haynes, Sue	Traceview Rd Traceview Rd	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
29556 A	10/24/19 11:37:00	10/29/19 07:23:00	10/25/19	Limb Pickup Closed	Brown, Shirley Lee, Debbie	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29557 A	10/24/19 11:46:00	10/29/19 07:26:00	10/25/19	Limb Pickup Closed	Brown, Shirley Miller, Jerry	Easton Ct Easton Ct	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29558 A	10/24/19 11:47:00	10/29/19 07:26:00	10/25/19	Limb Pickup Closed	Brown, Shirley Bothwick, Jim	Belle Pointe Dr Belle Pointe Dr	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29559 A	10/24/19 11:48:00	10/29/19 07:23:00	10/25/19	Limb Pickup Closed	Brown, Shirley Taylor, Carolyn	Crescent Ridge Dr Crescent Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
29560 A	10/24/19 11:50:00	10/29/19 07:24:00	10/25/19	Limb Pickup Closed	Brown, Shirley Bradberry, Rose	Twin Cedars Ln Twin Cedars Ln	District 1	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up at this address but on Clarkdell Rd side				

Madison County Road Department

Reporting Dates 10/01/19 through 10/29/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
29562	10/24/19	10/29/19	10/25/19	Limb Pickup	Brown, Shirley	Bradfield Rd	District 4	Medium Priority
A	15:29:00	07:24:00		Closed	Gulsanb, Michelle	Bradfield Rd		
	Dur (hrs/days)	120	5	Limbs pick up				
29563	10/24/19	10/29/19	10/25/19	Limb Pickup	Brown, Shirley	Devlin Dr	District 3	Medium Priority
A	15:30:00	07:22:00		Closed	Mayfield, Linda	Devlin Dr		
	Dur (hrs/days)	120	5	Limbs pick up				

122 Closed - Requests Closed on or prior to Target Date